



DESC Job Description - Page 1 of 2

OPEN: March 13, 2009
Job Title: **Safety Patrol Counselor**
Pay: \$11.55 - \$13.31 per hour depending on qualifications
Supervised by: Connections Lead Case Manager
Union: This position is represented by SEIU1199
Hours: Full-time (37.5 hrs/week), Non-exempt position

JOB DEFINITION:

In conjunction with the Emergency Shelter, Morrison Hotel and Connections this position will operate on the 500 block of Third Avenue. The purpose of this position is to suppress illegal or uncivil behavior, assist people in need or crisis, and enhance safety in the neighborhood for all DESC clients and residents in the neighborhood. This position will rotate with staff from three projects sited in the Morrison building to ensure continuity. This position will be trained to perform work duties in all 3 projects and will work directly with designated response teams as appropriate.

MAJOR DUTIES AND RESPONSIBILITIES

- Ensure that DESC clients do not loiter, litter, fight, use or sell drugs or alcohol, or engage in other uncivil or illegal behaviors in the 500 block of Third Avenue.
 - Talk with DESC clients to explain DESC rules and the consequences of noncompliance.
 - Refer the names of non-compliant clients to appropriate program staff for review and disciplinary action that may result in withdrawal of all agency services.
- Monitor all others on the block to discourage them from loitering, littering, fighting, using or selling drugs and alcohol, or engaging in other uncivil or illegal behaviors.
 - Operate in collaboration with SPD to report such incidences, participate in prosecution of violators and generally assist SPD however possible to suppress illegal/uncivil behavior.
- Provide assistance to homeless people and others who are experiencing crises caused by mental illness and/or excessive drug/alcohol consumption.
 - Intervene in such crises immediately to establish control and initiate stabilization efforts.
 - Summon appropriate emergency response services and, as appropriate, refer crisis prone individuals to the emergency shelter for assessment and connection to appropriate services.
- Document events and services provided during shift, in accordance with established procedures.
- Rotate on a regular schedule with staff from the Emergency Shelter, Morrison and Connections to maximize continuity of care and service delivery to DESC clients.
 - Work schedule hours at stations and/or milieu coverage and perform all work duties of those areas.
 - Consult with other staff as needed regarding client issues and needs.
 - Initiate and maintain appropriate social interactions with clients.
 - Maintain order and communicate/enforce agency rules and policies.
- Other duties as assigned.



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MINIMUM QUALIFICATIONS

- At least one year experience in human services, preferably working with homeless adults, the economically disadvantaged, mentally ill or chemically dependent.
- BA degree in social or behavioral science preferred.
- Basic understanding of homelessness and various characteristics of homeless adult population; experience with the issues of mental illness and chemical dependency preferred.
- Ability to communicate and work effectively with staff from various backgrounds.
- Ability to work effectively with clients displaying a wide range of unpleasant and/or bizarre behaviors.
- Subscription to the philosophy of cooperation and continuity across programs and of consideration and respect for clients.
- Aggressive Behavior Management skills.

APPLICATION PROCEDURE

Submit a Cover Letter and Resume to: DESC-SP, ATTN: Human Resources, 515 3rd Avenue, Seattle, WA 98104, or email in Word document to hr@desc.org, or fax to (206)-515-1501.

The Downtown Emergency Service Center is committed to diversity in the workplace, and promotes equal employment opportunities for all staff members and applicants. The Agency will not discriminate against any employee or applicant for employment on the basis of race, creed, color, sex, sexual orientation, age, national origin, marital status, or the presence of any sensory, mental or physical disability in any employment practice, unless based on a bona fide occupational qualification. Women and minorities are encouraged to apply.